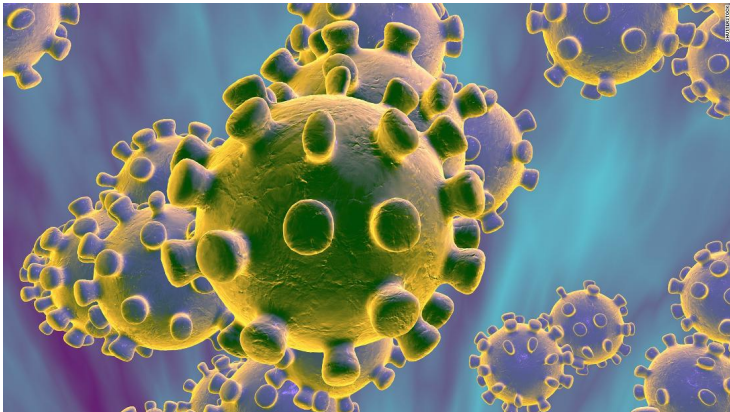


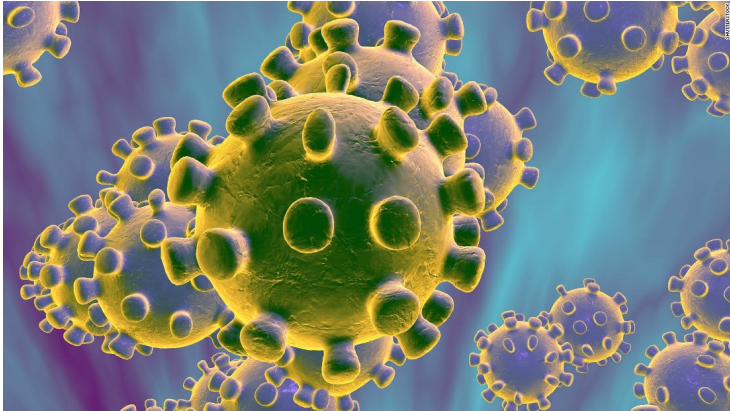
# Computational Social Systems 1 (VU) (706.616)

Elisabeth Lex

ISDS, TU Graz

March 5, 2020





## Corona virus: epidemic



**JoanneWrightForCongress**  @JWrightforCA34 · Feb 28

Doesn't @BillGates finance research at the Wuhan lab where the Corona virus was being created? Isn't @georgesoros a good friend of Gates? Isn't it always when @HillaryClinton tweets that fire and brimstone hits us? Check Gates Foundation and Clinton Foundation for stock sells.



**Esther** @esther\_speaks · Feb 28

I forgot about Soros; the ugly monster always looking for the opportunity to produce a tragedy in America But he's going to be exposed also, maybe that's the only way we're going to get rid of this chief evil spirit.  
[twitter.com/reubing/status...](https://twitter.com/reubing/status...)

 308

 151

 223



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 308

 151

 223



[Show this thread](#)

Corona virus: infodemic<sup>1</sup>

<sup>1</sup><https://news.un.org/en/story/2020/02/1056672>



Book tip: Christakis, N. A., & Fowler, J. H. (2011). *Connected: The surprising power of our social networks and how they shape our lives*. Little, Brown Spark.

# Modeling such processes

- Spread of virus & spread of (mis-)information: dynamical processes
- Modeling epidemics in (social) networks topic in this class!

# Lecturer

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# Lecturer

Name: Denis Helic  
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email: dhelic@tugraz.at

# Language

- Lectures in English
- Communication in German/English
- If in German: please informally (Du)!
- Examination: German/English

# Course context

- Computational Social Systems 1 (VU) (706.616)
- Replacement and further development of the previous course Web Science
  
- Elective course in Bachelor or Master Computer Science/Software Development and Business

# Goals of the course

- (1) Learn about basic scientific methodology for computational social systems (CSS): network theory and analysis, data mining, social processes on the Web
- (2) Understand that further development of the CSS requires scientific engineering approach
  - Science: analyze Web as object of scientific inquiry and learn something new
  - Engineering: use new knowledge and improve algorithms
- (3) Learn about python as analysis tool

# Computational Social Systems

Google

web science

web science

web scientific calculator

web science 2014

web scientific

About 2,580,000,000 results (0.43 seconds)

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The Web Science Trust (WST) is the development of Web Science.

Web Science - WSTNet Laboratory

## Frequently Bought Together



Price for both: \$23.12

[Show availability and shipping details](#)

- This item: Weaving the Web: The Original Design and Ultimate Destiny of the World Wide Web by Tim Berners-Lee
- Where Wizards Stay Up Late: The Origins of the Internet by Katie Hafner Paperbe

Interaction between individuals and computational systems is mediated by the aggregate behavior of massive numbers (millions) of users. 2.5 billions user and counting!

**Computer Lib/Dream Machines (Tempus)**  
by **Ted Nelson**

Tags: numbers show all

anti-establishment **computer** computer science **computers**  
**computing** creativity freedom fundamental gold historical history  
history of technology hypermedia **hypertext** information  
liberation priesthood principles programming publishing **technology**  
technology and culture time travel **va142 office** virtual **virtuality** **web** writing  
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**Verizon CEO Lowell McAdam suggested that broadband is only natural that the heavy users help contribute to the success of the internet, he said. "That is the most important concept of net neutrality."**  
1 2844  
Eingereicht vor 8 Stunden von maxwellhill  
1759 Kommentare Weltersagen

# Computational Social Systems

- Computational social systems (CSS): algorithms and tools enable & shape social behavior
- Dynamic interaction between algorithms, tools, and users shape outputs of CSS and thus, again user behavior
- Examples: the Web, online social networks, collaboration platforms, social media

# Computational Social Systems

What does that mean?

- Beginning: software engineers like us
- Full control over system, its behavior, its functionality
- But: Algorithms work with data generated by users
- We engineers lost control of the system!

# Examples: Algorithms based on user generated data

- Recommender Systems (Amazon, Netflix, ...)
- Ranking algorithms in search engines
- PageRank: links created by users

All can have unintended side effects! Which ones?



# Side effects of algorithms on the Web

- Amplification of biases (e.g. gender, ethnicity)
- Distribution of false information (e.g. misinformation, conspiracy theories)
- Boosting of malicious content (e.g. spam farms)

# Scientific methodology to study CSS

- Observe: e.g. collect access logs on a recommender site
- Measure: e.g. how many users buy which products
- Quantify: e.g. similarity between users
- Make a model: e.g. users with similar interests buy similar products
- Predict with the model and validate: e.g. implement and evaluate
- Apply: engineering approach to implementing the model in the software

# Example of a CSS: The Web

- Fastest growth of any technology in human history
- How long did it take to reach 50 million people?
  - Telephone 75 years
  - Radio 35 years
  - TV 13 years
  - The Web 4 years

# The Web

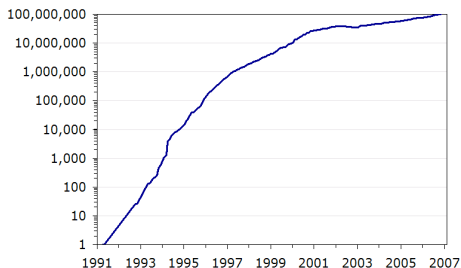


Figure: Jakob Nielsen, 100 Million Web Sites,  
<http://www.useit.com/alertbox/web-growth.html>

Three growth stages:

- 1991-1997: Explosive growth, rate of 850% per year.
- 1998-2001: Rapid growth, rate of 150% per year.
- 2002-2006: Maturing growth, rate of 25% per year.

# The Web

## The size of the Web

- $\approx$  1000 billions <http://googleblog.blogspot.com/2008/07/we-knew-web-was-big.html>
- Pages indexed by Google  $\approx$  50 billions  
<http://www.worldwidewebsite.com/>

# The beginnings of the Web...

- 1989: A scientist from CERN wanted to share information with scientists from CERN and other universities: proposal for World Wide Web by Tim Berners-Lee

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## Hypertext

“HyperText is a way to link and access information of various kinds as a web of nodes in which the user can browse at will. It provides a single user-interface to large classes of information (reports, notes, databases, computer documentation and on-line help). We propose a simple scheme incorporating servers already available at CERN... A program which provides access to the hypertext world we call a browser...”

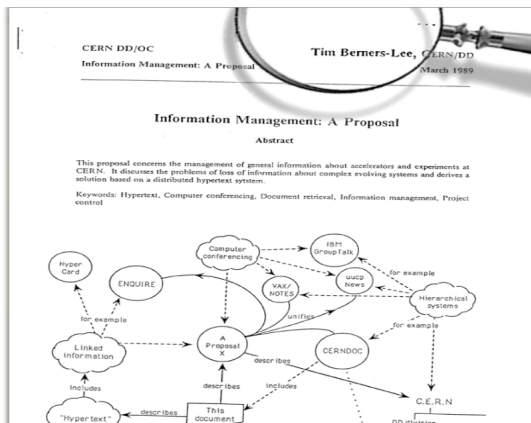
Tim Berners-Lee , R. Cailliau. 12 November 1990, CERN

# The beginnings of the Web...

Full paper rejected at HT'91

<http://www.informatik.uni-trier.de/~ley/db/conf/ht/ht91.html>

Accepted as a poster: "An Architecture for Wide Area Hypertext", Hypertext '91 Poster Abstract, SIGLINK Newsletter





# The beginnings of the Web...

- URL: a unique address of a Web resource (page, image, ...)
- HTTP: a stateless protocol built on the top of TCP/IP for data exchange
- HTML: a simple markup language for Web documents
- `<a href=...>`: an element for linking other documents on the Web
- Simple, scalable, flexible: reasons for the huge success

# Theories on the Web...

A few examples of assertions:

- Every page on the web can be reached by following less than 10 links. (True/False/Depends?)
- A Wikipedia page contains, on average, 0.03 false facts (True/False/Depends?)
- 1%-4% of users express their search queries in the form of goals such as “increase adsense revenue” (True/False/Depends?)
- The average number of words per search query is more than 3 (True/False/Depends?)

# Theories on the Web...

- Can these statements be easily validated?
- Can they lead to good/interesting theories?
- What constitutes good theories?
  - Clarity, simplicity
  - Predictive and explanatory power
  - Applicability and utility
  - Testability and falsifiability

# Networks

- Network theory
- Graph theory vs. Network theory
- Graph theory: focus on mathematics and analytical approaches (small graphs)
- Network theory: focuses on networks observed in the “real world”
- Large empirical networks, statistical approaches
- Many different forms of networks available on the Web
- Can you name a few of them?

# Networks

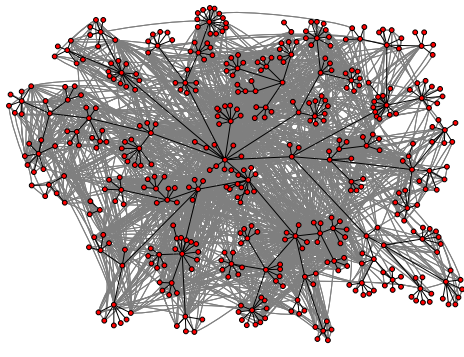


Figure: Social network of HP Labs constructed out of e-mail communication.  
From: How to search a social network, Adamic, 2005.

# Networks

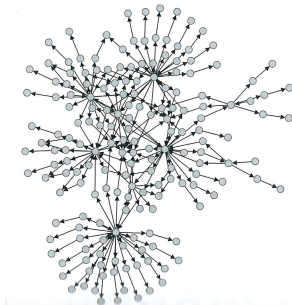


Figure: Network of pages and hyperlinks on a Website. From: Networks, Mark Newman, 2011.

# Networks

- Content of this course is mainly based on free, online textbook:
- Networks, Crowds, and Markets: Reasoning About a Highly Connected World, by David Easley and Jon Kleinberg, 2010
- <http://www.cs.cornell.edu/home/kleinber/networks-book/>

# Agents

- Agents, interactions, dynamics
- Individual agents follow simple rules
- Interaction guided by simple rules
- However, evolution may result in a very complex system
- Emergent properties

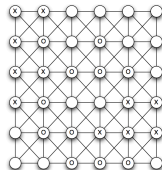


# The Schelling Model (1/2)

- Population of agents of type  $X$  or  $O$
- Types: immutable characteristics (e.g., age)
- Init: two type of populations placed at random on grid

x	x				
x	o		o		
x	x	o	o	o	
x	o			x	x
	o	o	x	x	x
		o	o	o	

(a) Agents occupying cells on a grid.



(b) Neighbor relations as a graph.

## The Schelling Model (2/2)

- Determine if each agent is satisfied with its current location
- Satisfied if surrounded by at least  $t$  of its own type of neighbors
- Agents unsatisfied: Agents move to the next random location
- Threshold  $t$  applies to all agents in the model
- Is this realistic?

No. Why?

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- Is this realistic?

No. Why?

In reality, agents have different thresholds

# Example

X1*	X2*				
X3	O1*		O2		
X4	X5	O3	O4	O5*	
X6*	O6			X7	X8
	O7	O8	X9*	X10	X11
		O9	O10	O11*	

(a) Initial stage

X3	X6	O1	O2		
X4	X5	O3	O4		
	O6	X2	X1	X7	X8
O11	O7	O8	X9	X10	X11
	O5	O9	O10*		

(b) After one round

**Figure:** Left image: dissatisfied agents have an asterisk. Right image: shows new configuration after all dissatisfied agents have relocated

What is the threshold  $t$ ?

# Effects of Schelling Model

- What can happen if agent relocates?
- Other become unsatisfied
- What can happen in the long run?
- Segregation of population

# Course logistics

- Course website:  
<https://courses.isds.tugraz.at/dhelic/websci/index.html>
- Slides will be made available on course website
- Additional readings, references, links, etc. also on website

# Grading

- Two homeworks with applied mathematics/programming problems
- Homeworks solved individually
- Homeworks will be announced in TeachCenter (coming soon)
- A small (scientific) project with a presentation at the end of the term
- Project in groups of two

# Grading

- Each homework: 25 points for a total of 50 points
- Project: 30 points
- Total for the project and homeworks is 80 points
- You have to reach at least **41** points combined to be positive!



# Grading

- 0-40 points: 5
- 41-50 points: 4
- 51-60 points: 3
- 61-70 points: 2
- 71-80 points: 1

# Questions?

- Raise them now (+1 +1)
- Ask after the lecture (+1)
- Visit us in the office hours (+1)
- Send us an e-mail (-1)
- As a side note: you should(!) interrupt me immediately (+1 +1 +1) and ask any question you might have during the lecture

# Course Topics

- World Wide Web: a short history
- What is network theory? Why it is relevant for the Web?
- How do networks evolve?
- How can we model dynamics of social influence and aggregating beliefs on the Web?
- How do we search in networks?

## How many of you know...

- 6 degrees of separation (Small-world phenomenon)
- Degree distribution
- Power-law networks
- The meaning of PageRank
- Agent-based modeling

# Course calendar

- 05.03.2020: Introduction and Motivation
- 12.03.2020: Networks I
- 19.03.2020: Networks II (Random Graphs)
- 26.03.2020: Small World Phenomenon I
- 02.04.2020: Small World Phenomenon II

# Course calendar

- 23.04.2020: Power Laws and Preferential Attachment I
- 30.04.2020: Power Laws and Preferential Attachment II
- 07.05.2020: Network Dynamics I (Bayesian Learning, Information Cascades)
- 11.05.2020: Network Dynamics II (Agent-based Modeling)
- 14.05.2020: Network Dynamics III (Opinion Dynamics)

# Course calendar

- 28.05.2020: Information Networks I (Hubs and Authorities)
- 04.06.2020: Information Networks II (PageRank)
- 18.06.2020: Project presentations I
- 25.06.2020: Project presentations II

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