

Human-Computer Interaction (HCI)
(INH.02021UF 3VU Human-Computer Interaction SS 2026)

Multiple Choice Test (15 Minutes)

- Place your student id on the desk in front of you.
- Write your tutorial group (e.g. T1), family name, first name, and MatrNr at the top of the page.
- For each choice, clearly mark either the circle if that choice is correct (true, T), or the box if that choice is incorrect (false, F). [Mark one or the other. Do not mark both, do not leave both empty.]
- If you make a mistake, clearly write the word "true" or "false" in the margin to the left of the boxes.
- There may be zero, one, or multiple correct choices for each question.
[For each question, you will either gain full points or zero points. For full points, you must correctly identify each choice as true or false.]
- A *printed* English (or English-other language) dictionary may be used. Otherwise, no books, lecture notes, or any other materials are allowed.
- No mobile phones, calculators, smart watches, or any other electronic devices are allowed.
- You are *not* allowed to take photographs of this test sheet.

T F 1. *Affordances* are:

- A. the range of possible physical actions by a user on an artefact.
- B. **the costs of buying user interface components.**
- C. **the completion times for a typical task.**
- D. classified into real and perceived affordances.

T F 2. Which of these are attributes of usability?

- A. Learnability.
- B. **Usefulness.**
- C. **Generalisability.**
- D. Satisfaction.

T F 3. How do you perform *user research* in the usability engineering lifecycle?

- A. Draw up a user profile for each class of user.
- B. **Run a thinking aloud test.**
- C. Assume the role of an apprentice learning from the master craftsman.
- D. Observe representative end users.

T F 4. Concerning *competitive analysis*:

- A. **Two groups of usability testers compare their results for the same interface.**
- B. It is used for usability benchmarking.
- C. **It is an online between-groups experiment.**
- D. Competing products or interfaces are analysed heuristically or empirically.

5. A *persona* in the context of interaction design:
- T F
- A. is used to role-play through an interface design.
 - B. **is a real person.**
 - C. represents a particular type of user.
 - D. **is chosen to represent each of the most elastic users.**
6. Which of the following are recognised kinds of *prototype*:
- T F
- A. Interactive prototypes.
 - B. **Conceptual models.**
 - C. **Beta versions.**
 - D. Low-fidelity paper prototypes.
7. In a *heuristic evaluation*:
- T F
- A. **A group of usability experts judges an interface with a detailed checklist of guidelines.**
 - B. **A group of test users conducts a formal experiment.**
 - C. A single evaluator finds only a small subset of potential problems.
 - D. A group of usability experts reviews a user interface according to a small set of general principles.
8. Thinking aloud testing:
- T F
- A. slows down the user by about 16–20%.
 - B. cannot provide performance data.
 - C. **cannot provide process data.**
 - D. is a formative evaluation method.
9. Regarding a *formal experiment*:
- T F
- A. **Process data are collected.**
 - B. Objective measurements are made.
 - C. A larger number of test users is needed.
 - D. A fully implemented system is required.
10. Regarding *usability reporting*:
- T F
- A. **In the ten CUE studies, there is significant overlap between team findings.**
 - B. From the CUE-2 study, it is recommended to always list problems with a severity rating.
 - C. CIF refers to standardised report formats for both thinking aloud tests and formal experiments.
 - D. UsabML is a standardised XML format for heuristic evaluation and thinking aloud test reports.